



Steven Heitman
San Francisco, CA USA

Portfolio: <http://www.stevenheitman-ia.com>
Blog: <http://stevenheitmaninformationarchitect.blogspot.com>
Contact: mailto@stevenheitman-ia.com
LinkedIn: <http://www.linkedin.com/in/stevenheitmania>

Sr. User/Design Researcher / Information Architect Specialist User Experience Designer

BAIA

Information Architect and User Experience Design Focus

During the BAIA and MAIA programs, we used the latter edition of this textbook. Of course, we used many other excellent textbooks on information architecture, interaction design, user experience design, design, usability testing, and management (when the book was new).

