



Steven Heitman, AS & AA, BAIA, MAIA, ID&T Cert., TPW Cert., MAEd
San Francisco, CA USA

Portfolio: <http://www.stevenheitman-ia.com>

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Information Architect Specialist

User Experience Designer

INFORMATION ARCHITECT, USER EXPERIENCE DESIGN CREDENTIALS

- **Updates** Harvard University, Harvard i-Lab for Increasing Your Creative Capacity; Stanford University for (HCI) human-computer interaction; City College of San Francisco for (CNIT 132) HTML5/CSS3; AcademyX for Computer/Web Programming—HTML5/CSS3—9 Certificates; NN/g Usability Week for training with **Dr. Nielsen, Ph.D.**, information architecture, navigation design, user experience design, rapid prototyping, and usability testing.
- **IA/UXD—Major/Emphasis** Undergraduate degrees and graduate degrees (combined programs) are relevant to my career path.
- **MAEd Dissertation**—User/design research, information architect, user experience designer, design patterns, IA/UXD deliverables, and management.
 - Dr. Hyun, Ph.D., **Harvard University**, assisted with relevant research parameters for:
 - *An Online Tutorial for Instructional Designers to Learn about Information Architecture* **The IA Model**
- **Primary Major/Emphasis:** User/design research, information architecture (IA), user experience design (UXD), navigation design, information design, interaction design, interface design, project management, and usability testing.
- **Secondary Major/Emphasis:** Corporate training, instructional design, cognitive and learning theories, needs assessment, instructional design models and strategies, ADDIE Model, e-learning, graphic design, technical and professional writing, and Adobe Creative Suite.
- **TPW Cert. Technical & Professional Writing** Equivalent to **BATPW**
- **BFA Graphic Design** Completed 4 courses: Graphic design, 3D visual dynamics, art history, drawing—reviewed first—**received highest A.**
- **ID&T Cert. Internet Design & Technology** User/design research, information architecture (IA), user experience design (UXD), interaction design, usability testing, Web design, interface design, project management, and computer/Web programming.
- **MAIA Dissertation**—User/design research, information architect, user experience designer, navigation design, design patterns, IA/UXD deliverables, and management.
 - Dr. Iandoli, Ed.D., **Harvard University**, assisted with relevant research parameters for:
 - *An Online Tutorial for Digital-Media Designers to Learn about Web Navigational Systems* **The NS Model**
- **BAIA** User/design research, information architecture (IA), user experience design (UXD), navigation design, interaction design, interface design, drafting and sketching, project management, usability testing.



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- **AS & AA** Graphic communications, graphic design, typography.
- **DIPLOMA** Heald Business College
- **HS DIPLOMA** Lynbrook High School, San Jose, CA
- **Pianist** Classical piano performance, Juilliard instructors; piano performance Professor—Wanda Krasoff—endorsed by Arthur Rubinstein.